

5. DOUBLE GUARANTEE:

A. CLIENT IS GUARANTEED

by Genesis that there will be a clear consensus, by a simple show of hands, near the end of EACH speech that the attendees felt they received true value and that the program was beneficial. If there is no such consensus, Genesis will refund fifty percent (50%) of that workshop fee to Client.

B. CLIENT IS GUARANTEED

Genesis is primarily focused on exceeding expectations of the meeting planner not on revenue for Genesis. If the end of speech critique indicates more than 20% of the audience did not believe they received enough value to at least say the speech "met expectations" a full refund of the speaker fee will be issued minus ONLY actual travel expenses.
